

Dental Customer Service and Claims

Support You Can Count On



A strong dental product from a trusted carrier completes your company's benefits package. But it's the day-to-day support for you and your employees that ensures a total benefits solution capable of attracting and retaining a talented workforce.

Fast, Efficient and Accurate Claims



99% of claims paid correctly¹



99.63% of claims are adjudicated within 10 calendar days and 100% within 30 days¹

Customer Service

A dedicated customer service team provides a personal alternative to online tools. By dialing toll-free, questions are answered by a friendly, customer service representative knowledgeable about your company's specific plan design. They're available to offer assistance with benefit information and eligibility, claims and replacement ID cards

Online Tools for Employers and Employees

Employers can easily access and perform administrative tasks online. These include:

- Updating employee eligibility
- Running utilization reports

Employees have secure, 24/7 access to tools that help them manage their dental benefits, including:

- View coverage information and eligibility
- Access to claims history and Explanation of Benefits (EOB)
- Capability to search for a provider
- View or print an ID card

To manage your dental benefits, visit
MutualofOmaha.com/dental



Underwritten by
United of Omaha Life Insurance Company
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¹Data extracted from Workplace Solutions Division, Mutual of Omaha and affiliates, December 2022.